



## Bringing storytime to Facebook Live

Library staff Steve Roskoski, Natasha (Tasha) Forrester and Alison Kastner are bringing the magic and fun of storytime to families in the comfort of their home. Using Facebook Live, the team launched the first live streaming pajama storytime. Tasha, a youth librarian at Hollywood, presented the first Facebook Live storytime on April 14, reading *Grumpy Pants*, *Owl Babies*, and *Everyone is Yawning*.

The first Facebook Live storytime was viewed more than 3,000 times and easily became the library's most "attended" storytime. The staff gathered immediate patron feedback about the experience:

"My daughter and I watched the pajama story time last night. It was so fun. When you signed off she said 'again again!'"

"Lucinda (age 3 and 1/2) and I caught the last half of the live storytime on 4/25. We watched it together, and she was immediately engaged. During the part where you sang Twinkle Twinkle and asked the kids to sing along, she sang along and did the actions—which I thought was interesting, because normally when watching a program she does not

participate like that. She seemed to really like the experience. And this morning when she woke up she told me first thing, 'I want to watch that bedtime show again!'"

Staff are encouraged by the feedback and have two more storytime sessions planned for Facebook Live. They plan to use what they've learned to find other innovative ways to connect patrons with library services and programs.



## **We Refuse to be Enemies program sparks conversation**

On Sunday, May 21, nearly 150 community members attended "We Refuse to Be Enemies," a program aimed at bringing together Muslim, Jewish and Christian communities to share stories, music and food. The event featured two interfaith panels, with Al-Andalus (pictured above) performing a mix of Arabic, Ladino (Spanish Jewish) and Spanish songs before and after each panel. There was also a dinner provided by volunteers and an engaging dialogue around making friends from other communities.

We Refuse to be Enemies is a conversation series started by the Muslim Educational Trust, with ongoing programs held in partnership with Multnomah County Library, Neveh Shalom First Congregational United Church of Christ and The Ecumenical Ministries of Oregon.

The library will continue the conversation by hosting a [We Refuse to be Enemies programming series](#) this summer, including three teen programs focused on diversity and community engagement at Capitol Hill Library and a diversity book talk and community discussion for parents and educators at Hillsdale Library.

## Contact center moved during downtown power outage

On May 23, a downtown power outage closed Central Library and affected operations of the library's new contact center.

Thanks to the quick thinking and flexibility of library staff, IT, telecom, and county partners, the contact center temporarily relocated to the County Elections Building.



"I'm thankful to our staff, and our partners in the county, for delivering an impressive turnaround in spite of challenging circumstances. We really showed our dedication to the community" said Heather Rogers, contact center supervisor.

The power was restored to most of downtown by evening, and the contact center was able to move back into Central Library the following day.

## Library wins award to install health kiosks

Homelessness can make finding health information and communicating with healthcare providers difficult. To help address these issues, the library will install iPad kiosks with access to a list of reliable health information resources. The new project is funded by a Community Health Outreach award from the National Network of Libraries of Medicine

Pacific Northwest Region. The project aims to increase awareness and use of accurate online health resources, including the health portal My Chart, a tool through which patients can engage with healthcare providers, view lab results, and more.

The iPad kiosks will be installed at two library locations by the end of summer. The library is coordinating with the Multnomah County Health department to ensure successful training and implementation.

The library hopes that training patrons to find good online health resources that are accessible on a mobile device will help patrons more easily access care and communication with healthcare providers.

## Patron comments

"Thanks for being here! [Volunteers Denny and Bruce] were both amazing to work with. I love the library. So helpful and classes offered are always worthwhile." — Central patron

"Nicholas gave A+++ assistance to me on using my tablet and signing up for My Librarian personal help and info on Google Drive, Google navigation and info on other Multnomah County Library sites and amenities. All information was extremely helpful, and Nicholas was not only helpful, he was kind, patient, and courteous." — Northwest patron, April 17

"As a Multnomah County Library Outreach program patron, I write to commend and applaud your wonderful staff members who "bring-the-library-to-us" at Cherrywood Village. We thank you with heartfelt gratitude for the kindness and hard work required by your team to accomplish this. We live at Cherrywood Village because we have physical limits and these limits interfere with our ability to access the Multnomah County Library buildings. Thus, your Outreach Program is vital to promote and sustain our long-term connection to the rich and vast scope of the Multnomah County Library materials. Each month we look forward to interacting with 'Carol, Carol, and Eric.' All three of them are friendly, patient, helpful and very knowledgeable. . .The Multnomah County Outreach program benefits and enriches our lives! We are truly grateful to your whole department. You are a gift and a bridge for us." — Library outreach patrons at Cherrywood Village, May 1

"I am a regular patron of MCL. . .the location I most frequently visit is Woodstock library. I thought Woodstock library is clean, tidy, the staff are good at their jobs and professional, they are friendly and very welcoming. I feel that not only I can gain new knowledge and information about the world through the library, I also feel very much at home. Especially Sally at Woodstock. . . I greatly appreciate her being enthusiastic and helpful. Also, Lin Liu, who just transferred from Woodstock to another department, has helped me many times too. . . Staff at Woodstock are extremely helpful, whatever request I had they responded to

me sincerely. Their professionalism and enthusiasm are worthy of high praise. — Yang,  
May 9

## In the news

[Ci5: Understanding Development and Reading Styles to Connect with Middle Grade and YA Readers](#) (*Bookselling this Week*, American Booksellers Association, May 8)

## Upcoming events

[Let's Make a Podcast! for Teens](#)

Saturday, June 17  
Hollywood Library

[African Drum and Dance](#)

Sunday, June 18  
Kenton Library

[Debt, Credit and the Law](#)

Sunday, June 18  
Central Library

[Bugs Make the World a Better Place!](#)

Wednesday, June 21  
Kenton Library

[Honey Bee Science Discovery Program](#)

Friday, June 23  
St. John's Library

[Taekwon in a Multicultural World](#)

Saturday, June 24  
Fairview-Columbia Library

[Babysitter Training \(camp for teens\)](#)

Monday, June 26 and Tuesday, June 27  
Hillsdale Library

[Becoming Your Own Publisher](#)

Tuesday, June 27  
Woodstock Library

[Latin American Music and Myths](#)

Wednesday, June 28  
Gregory Heights Library

[Experience the World of Korea](#)

Wednesday, July 5  
Kenton Library