Carlos Galeana earns national recognition

Carlos Galeana, the library's East County bilingual regional technology coordinator, has been named a Library Journal 2017 Mover and Shaker in the category of Digital Developers. In its March 15, 2017 issue, Library Journal recognizes 52 outstanding professionals from across the country committed to providing excellent service to meet the needs of the people they serve.

Carlos is featured based on his incredible success in working with patrons one-on-one, under the header “Human Touch.” Library Journal highlights the personal connections Carlos makes with patrons from a wide range of backgrounds: age, language, ability and technological literacy.

Bridging the digital divide is a core part of the library's mission and Carlos's work, along with that of his colleagues, demonstrates what the public library stands for today: a place of inclusion and vital human connection. And there's no shortage of feedback to back this up. Seldom does a day pass in which I don't hear or read someone singing Carlos's praises.
In his own words, “Closing the digital divide is about providing opportunities and information so that people can have empowering relationships with technology. The human element is key...”

I couldn’t agree more and I am honored to support Carlos’s work, alongside that of every staff member here. I heartily congratulate him on this outstanding achievement and national recognition from his peers.

Terrilyn Chun to be next deputy director

Programming and Community Outreach Manager Terrilyn Chun will serve as Multnomah County Library’s next deputy director, beginning May 1.

The new iteration of the deputy director role will focus on the library’s public services work (in library locations and through outreach).

Beginning her MCL career in 1989 as a publications specialist, Terrilyn has taken on a progressive set of responsibilities in her roles in marketing, outreach, programming and public services.

She brings a deep commitment to the health and success of Multnomah County Library and firsthand understanding of our organization’s challenges and opportunities. Terrilyn holds a Bachelor of Arts-Communication from Mills College and a Master of Library Science from Emporia State University.

Terrilyn has a demonstrated record of taking risks and achieving positive results that will serve her well in this role. From establishing the Programming and Community Outreach workgroup to re-envisioning how we provide information services to patrons to leading our productive relationship with The Library Foundation to improving how we measure outcomes, she is determined and persistent in her work for the library. Terrilyn is active on library issues on a national level and I expect that she will continue and elevate those efforts. Congratulations, Terrilyn!
Rockwood Teen Council takes on Teen Video Challenge

Rockwood Library's Teen Council took on a new challenge by creating a video for the Oregon Cooperative Summer Library Program Teen Video Challenge focused around bullying.

The teenagers learned elements of project management, creating a concept, storyboarding, scriptwriting, filming, editing, and working through inevitable technology challenges like audio fidelity. The group includes some of the youngest teen council members, with participants ranging from 6th to 9th grade. None of them had ever done a project like this before.

“One of my main goals with this project was to get the teens introduced to project management,” said Teen Librarian Keli Yeats. “Among the biggest outcomes I saw through this project is that the group became a bit more cohesive and some of the more shy teens felt more comfortable talking with the group as a whole.”

The video supports the upcoming Summer Reading Program theme of “Build a Better World.” The group gained knowledge and skills and appear eager to participate again next year, applying their newfound talents.

Midland Library’s adult literacy tutoring a hit

Midland Library’s weekly drop-in adult literacy tutoring has proven a success since debuting in February. In the program's first six sessions, attendance climbed from three participants to 22, with 8-12 adult literacy tutors busily helping out both English and non-English speakers.

In the class, immigrants practice English conversation, Russian speakers are learning English grammar and GED students are practicing math. Tutors also support students by helping with preparation for college admission placement tests; answering comprehension questions for a certification test; writing for an online class; and searching archives for high school transcripts.

Library Outreach Services Manager Carole Scholl says, “The literacy tutors are playing an additional role as educational navigators, and patrons’ needs are being met. That’s a success!”
Artist pays her work a visit at Northwest Storytime

In February, the artist who painted the piece that hangs on the wall behind the checkout desk at Northwest Library attended a storytime with her son Oliver.

A friend of artist Kendra Larson shared the news that her work was on display at Northwest Library. Larson’s work, entitled Fire Signals (2008), is on display courtesy of the Regional Arts and Culture Council (RACC), along with two other RACC pieces. She made a point to stop by on a tour of different storytimes at MCL.

“It was gratifying to tell Kendra how many compliments we’ve had about the piece since it was installed,” said Northwest Library Administrator Kim Anderson.

Patron comments

“Love to come here every time I need something to print. Very nice people that work here. Very helpful to what I need. Very clean and neat place.” — Sunrist, March 21

“I would like to say thank you to the two librarians at Gresham Library who went way further than they need to in helping me find a book and author today. They are terrific!” — Peggy, March 18

“Re: assistance provided by Nick and Betsy: my disabled adult son needed help loading Hoopla to his Kindle Fire so he could view movies. Both Nick and Betsy were wonderful! They were kind, patient & helpful, without being condescending. I hope you will provide them with formal recognition for their skills & compassion. Many thanks.” — Marilyn, February 11
“Consistently my visits have been great. Your front line customer services are top notch and give a great representation of the community. And I love coming here. The services you provide are sweet.” — Central Library patron, February 9

**In the news**

- North Portland Library Says Goodbye to Patricia Welch (The Skanner, March 30)
- County library seeks help for future planning (The Star, March 28)
- Spring break fun blooms at libraries, gardens (The Outlook, March 21)
- Multnomah County Invites Input on Future Library Spaces (The Skanner, March 20)
- Prisons & Publics (Library Journal, February 17)

**Upcoming events**

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<td><strong>Chayag música y danza tradicional Andina / Magical Journey to the Andes</strong></td>
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